1. Designed data models for complex analysis needs.
2. Planned and installed upgrades of database management system software to enhance database performance.
3. Collaborated with system architects, design analysts and others to understand business and industry requirements.
4. Developed and delivered business information solutions.
5. Managed identification, protection and use of data assets.
6. Reviewed project requests describing database user needs to estimate time and cost required to accomplish projects.
7. Developed database architectural strategies at modeling, design and implementation stages to address business or industry requirements.
8. Established and secured enterprise-wide data analytics structures.
9. Documented and communicated database schemas using accepted notations.
10. Gathered, defined and refined requirements, led project design and oversaw implementation.
11. Offered friendly and efficient service to all customers, handled challenging situations with ease.
12. Actively listened to customers' requests, confirming full understanding before addressing concerns.
13. Maintained excellent attendance record, consistently arriving to work on time.
14. Collaborated with [department or management] to achieve [result].
15. Delivered exceptional level of service to each customer by listening to concerns and answering questions.
16. Quickly learned new skills and applied them to daily tasks, improving efficiency and productivity.
17. Actively listened to customers, handled concerns quickly and escalated major issues to supervisor.
18. Drove operational improvements which resulted in savings and improved profit margins.
19. Developed and implemented performance improvement strategies and plans to promote continuous improvement.
20. [Type] hardware proficiency